CHAPTER I
INTRODUCTION

1.1 Background of the Study

Learning English in the world of education carried out in the classroom is worthy of being said to be an effective learning method so far. by using many methods such as GTM, audio lingual method, silent way, and many more, learning English varies considerably by looking at the conditions and situations of students. With the many methods available, it is felt that it is very easy for teachers to learn English. Besides that, technological advances as a learning support medium are very useful for those teachers to further improve the quality of education. But what if we are faced with an unsupportive situation. Such as being affected by a natural disaster, or even a pandemic. Which forces students and teachers to not be able to do face-to-face learning.

Based on a decree from the Ministry of Education and Culture number 36962 / MPK.A / HK / 2020, it states that all learning must be done online as an effort to prevent Covid-19 transmission, which forces all students to do learning from home. Of course at the beginning of the transition from offline learning to online there will be many complaints about its application, because this method is still foreign to most students in Indonesia. Moreover, the lack of education given to students about the use of online learning. At UNUGIRI Bojonegoro, online learning is still not well known because it is rarely used. This policy is deemed very hard for some students but it must also be done for their own good.

The internet is an abbreviation of interconnected network because its function is to connect a network of computer networks in the world. From that one function, the internet is growing and has many benefits for the development of the world. By definition, the internet is a network system that connects various computers from various parts of the world to connect and

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exchange data and exchange information. In practice, a computer to connect with other computers requires the help of a small program called a browser. In this world, the development of browser applications has developed rapidly following technological developments on the internet, especially internet connections with all their advantages and disadvantages.

Internet Service Provider is a forum or organization that provides services in accessing the internet for personal, office, school and public use. The internet is now no stranger to the public. Almost everyone uses this service to access all their needs and needs. In order for users to access the internet, this service is needed by subscribing to an ISP service provider. Users only pay with local credit, and the ISP will take care of the details as well as internet connection costs. (www.seputarpengetahuan.com, 2015).

Online learning itself can be interpreted as learning that is carried out with learning actors not necessarily face to face, with the use of media and tools that have been very developed in this era. So it is hoped that it can facilitate the development of more efficient learning methods. But in the application of method it is still worth saying if the use of this method has not been right on target at the beginning of its application, until now the basis of learning using the online method is returned to each school. This is because the use of LSM is still not appropriate in some regions.

Learning Management Systems (LMSs) are defined as online learning technologies for the creation, management and delivery of course material (Sabharwal et al. 2018; Turnbull, Chugh, and Luck 2019). In today's ubiquitous digital environment, LMSs play an important role in enhancing and facilitating teaching and learning. LMSs not only enable the delivery of instructions and electronic resources to improve and augment student learning in a collaborative environment, but also allow instructors to focus on designing meaningful pedagogical activities (Kattoua, Al-Lozi, and Alrowwad 2016).

Some of the tools that have been used for learning management system are google classroom, skype, microsoft teams, Microsoft office and more. But

in this study the researcher will focus on the media that come from Microsoft. That used in university of the writer because of the pandemic era. And the application can easily using by the lecture or student.
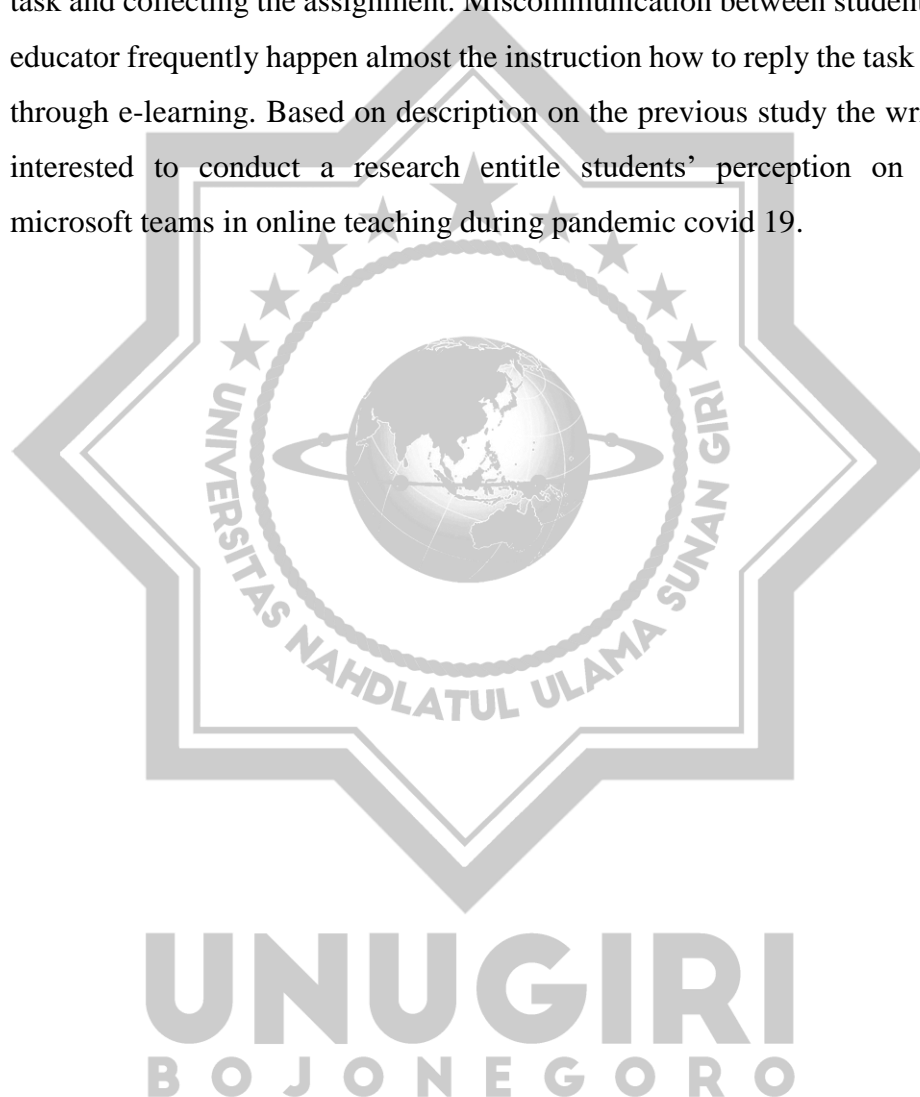
Due to the pandemic in 2020 forcing all elements of education to teach online, including the Unugiri bojonegoro campus, which requires students to conduct limited lectures. With the new system, it is still very difficult to conduct lectures online and many complaints are felt by students and lecturers.

The use of LMS on the Unugiri Bojonegoro campus in the end uses MS Teams as a support platform which is expected to help students to be able to carry out online learning processes during a pandemic. But not a few student complaints are felt because of the lack of socialization carried out. By looking at the complaints felt by students, the author is interested to conduct research that aimed to find a way out of difficulties on the part of students and solve problems that occur during learning using Microsoft Teams during a pandemic.

In November 2016, Microsoft included a unused device to its as of now vigorous Office 365 suite of administrations – Microsoft Groups. Groups could be a chat-based collaboration instrument that gives worldwide, farther, and scattered groups with the capacity to work together and share data by means of a common space. You'll utilize cool features like report collaboration, one-on-one chat, group chat, and more. Microsoft Groups is additionally completely coordinates with numerous other Office 365 administrations, such as Skype, SharePoint, Trade, and Yammer. It is hoped that the use of Microsoft Teams as a tool for online learning can add options in implementing online learning itself

The result of the perception in English dialect instruction of the sunan giri university affirms the investigate from Amadea & Dahesihsari, (2015) about the challenges of online learning. A few of the student's intellect approximately the most influential issue on e-learning which is a web association. With the disruption of web association, it'll influence the reason

of highlights exist in e-learning, it will make the highlights execution ended up less greatest, for illustration video chatting, that require a speed web association. A few of them claim that e-learning is less practical. One of the understudies complained approximately the soak of downloading fabric, the students cannot precisely download the fabric in one press. A few of them moreover regret of the use of e-learning constrained as it were for giving a task and collecting the assignment. Miscommunication between students and educator frequently happen almost the instruction how to reply the task given through e-learning. Based on description on the previous study the writer is interested to conduct a research entitle students' perception on using microsoft teams in online teaching during pandemic covid 19.

1.2   Research Question

Based on the background of the study above, the writer formulates the following research questions:

1. What are students' perceptions on the use of online assessment in Microsoft teams ?

2. What are the advantages and the barrier by Microsoft teams in EFL classrooms ?

1.3   Objectives of the Study

In line with the research questions, the objectives of the study are as follows;

1. To identify the student perception of online assessment by using Microsoft teams.

2. To know what the problem and challenges by using Microsoft teams in the online assessment.

1.4   Significance of the Study

1.4.1   For Student

This research was very useful for students because they will gain knowledge about the new methods being used in addition to papers. And it greatly aided them in dealing with issues that typically arise in paper and face-to-face methods.With the use of technology, they are also more practical in many ways. For sure, the time limit was more effective.

1.4.2   For Teacher and lecture

This research was very useful in facilitating teachers' and lecturers' learning activities. The use of this Microsoft team really helps them in providing feedback to students. Apart from being easy to use, Microsoft teams are also practical and easy to learn for old teachers or lecturers who usually find it a little difficult to adapt to today's technological advances.

1.4.3   For university

For universities, this research has greatly affected the learning system that can used in the classroom. With the use of Microsoft Teams, it is definitely an option that can be taken into account with the platforms of competitors who have also been used in the process of online learning activities.

1.4.4   For government

For the government, this research provided awareness of people's thinking patterns towards face-to-face learning systems. With advances in technology that are already very good, it was easier to develop their skills. You don't have to come to school, but you can go anywhere to study. All this will be very helpful because it makes learning more practical in doing so.

1.5   Scope and Delimitation of the Study
1.5.1 Scope of The Research

To make it easier for researcher to conduct research, researcher focused the object of research on English education student activists at the Unugiri Bojonegoro University. With the use of Microsoft Teams as the official platform used in online learning activities on the UNUGIRI Bojonegoro University,

For approximately one semester of using Microsoft Teams at the Unugiri university, researcher want to know their responses about the use of the application, hoping to get results that are clearly useful for them in supporting their academic grades, and was find out what problems students experience in using the Microsoft Teams application.

1.6   Theoretical Framework

In substance, the most subject of this investigate is whether there are the challenges or troubles confronted by understudies whereas utilizing ms teams at English Language Department as one of a learning device. The holding of this investigate points to distinguish the challenges with respect to ms teamsutilized as a learning apparatus at English Language Department at

the Islamic College of Indonesia. Doing the inquire about almost the challenges whereas utilizing ms teams, the analyst utilized study strategy to reach the information and the investigate conduct on the understudies of 2014-2016.